

Transformco Everyday Benefits

Overview



What is Everyday Benefits?

Everyday Benefits is a benefit portal granting eligible associates access to benefits, tools, expert content and resources anytime they need them. Associates can enroll in benefits on Everyday Benefits 24/7, 365 days a year – not just during Open Enrollment or a Qualifying Life Event.

The following benefits are available on the Everyday Benefits portal:

- Auto, Homeowners & Renters Insurance
- Pet Discount Plan

Legal Protection

Student Loan Assistance

• Identity Theft Protection

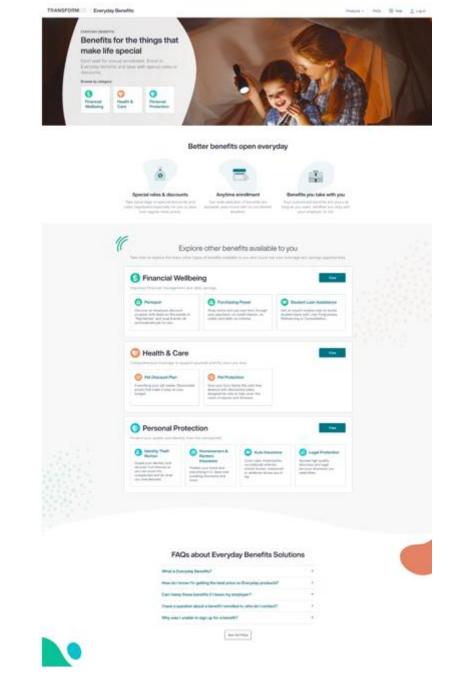
Purchasing Program

Pet Protection

 The Employee Discount Program "PerkSpot"*

To access Everyday Benefits, associates can visit everyday.aon.com/transformco





Auto, Home & Renters Insurance

Personal property and casualty insurance to give associates the flexibility to meet their specific needs.

How it works:

- Associates begin their quote on Everyday Benefits at everyday.aon.com/transformco
- 2. Everyday Benefits returns top quotes from carriers* based on the information provided (drivers, vehicle information, driving history, etc.)
- After reviewing and comparing quotes, associates select the option that fits best for them and receive emailed instructions with their selected quotes
- Associates must call their selected carrier to review and bind their coverage with an agent
- 5. The policy effective date will be determined by the carrier once enrollment is complete. Associates will receive policy information from their carrier directly

Key Features:

- Carriers may include: Farmers, Safeco, Travelers, Bristol West*
- Multi-policy, multi-product, group and payroll discounts
- Other Discounts: Anti-theft devices, antilock brakes, superior driver, new home, security systems, and more
- · Convenience of payroll deduction
- Coverage is portable

Protect what matters:





Recreational Vehicles



^{*}Please note: All listed carriers may not offer a quote. Coverage availability from carriers depends on a variety of factors due to ever-changing market conditions. If a quick quote is not available based on information an associate provides during the enrollment process, a message with a phone number will be displayed throughout enrollment so associates may call the carrier to review available options with an agent.

Legal Protection

Quality, affordable legal support to navigate all of life's moments.

How it works:

- Associates enroll on Everyday Benefits at <u>everyday.aon.com/transformco</u>
- 2. Upon completing their enrollment on Everyday, associates will receive an onscreen confirmation and a Welcome Packet directly from LegalEASE with their policy details
- 3. Associates can easily connect with their preferred attorney or receive help through the LegalEASE concierge service to be matched with an attorney

Key Features:

- Offered through LegalEASE
- Coverage: Employee, Employee + Family
- No waiting period, deductibles, copays, usage limits, claim form
- Telephone advice
- Office consultation
- Document review and preparation
- Trials for covered matters
- · Convenience of payroll deduction

Covered matters*:





^{*}Click here for additional information on fully covered services and additional covered services.

Identity Theft Protection

Proactive protection with monitoring and alerts, device security and privacy tools, and 24/7 support when it's needed.

How it works:

- Associates enroll on Everyday Benefits at <u>everyday.aon.com/transformco</u>
- Upon completing their enrollment on Everyday, associates will receive an onscreen confirmation and a Welcome communication directly from Norton LifeLock with their policy details
- 3. If enrolled in a Family Plan, associates must add dependents for coverage. Step-by-step instructions can be found on the Everyday Benefits FAQs page (I enrolled in a Family plan. What steps do I need to take to ensure my family members are covered?)

AON

Key Features:

- Offered through Norton LifeLock
- Coverage: Employee, Employee + Family
- Identity, dark web, and social media monitoring
- Bank and credit card activity alerts, checking and savings account application alerts, credit reports and scores
- Million Dollar Protection Package*
- 24/7 support from Restoration Specialists
- Convenience of payroll deduction

Multi-layered, advanced device security features:





Controls

^{*}Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at:

NortonLifeLock.com/legal.

Pet Protection

Customizable coverage to help cover costs of vet visits, accidents, illnesses and more.

How it works:

- 1. Associates compare coverage options and enroll pet(s) on Everyday Benefits at everyday.aon.com/transformco
- 2. Upon completing their enrollment on Everyday, associates will receive an onscreen confirmation and a Welcome e-mail from MetLife directly with their policy details
- 3. Associates go to their preferred vet and pay their bill at the time of service. Any applicable veterinary bills will go towards their annual pet insurance deductible
- 4. Associates submit a claim to MetLife directly and receive reimbursement based on their coverage

Key Features:

- Offered through MetLife
- Cover multiple pets in one policy with a Family Plan*
- Freedom to use preferred vet, including for specialty and emergency care
- Optional wellness coverage for routine exams, vaccinations, prescription medications and more
- Convenience of payroll deduction

Coverage for:

₽

Accidents, injuries, and common illnesses



X-rays, MRIs and CT scans



Serious/chronic illnesses including cancer and diabetes



Hereditary and congenital conditions



*A multi-policy discount is not available when enrolling into a Family Plan. This feature is limited to pets under the age of 10. Pets on a Family Plan must share the same annual limits and coverage on the single policy.

Pet Discount Plan

A discounted benefit package for every pet family, offering savings and discounts on everything pets need.

How it works:

- 1. Associates sign up for a Single Pet Plan or Family Plan (2+ pets) on Everyday Benefits at everyday.aon.com/transformco
- 2. Upon completing their enrollment on Everyday, associates will receive an onscreen confirmation and a Welcome e-mail from Pet Benefit Solutions directly with information on how to set up their Total Pet Plan account
- 3. Associates access care and more from their Total Pet Plan account

Key Features:

- Offered through Pet Benefit Solutions
- Discounts on brand name prescriptions, products, food, treats and toys
- Free shipping on all orders from petcarerx.com
- Same-day pickup on human grade prescriptions at Caremark pharmacies
- Instant 25% discount on in-house medical services at participating veterinarians
- No claim forms or waiting for reimbursement
- No exclusions for pets with pre-existing conditions
- Unlimited assistance via a 24/7 pet telehealth service
- Durable ID tags

Includes:











Student Loan Assistance

Expert guidance, financial planning, and options for student loan relief including Loan Forgiveness, Loan Refinancing, and Loan Consolidation.

How it works:

- 1. Associates explore options on Everyday Benefits at everyday.aon.com/transformco
- 2. Associates provide their student loan information so Everyday Benefits can help match them with debt relief options
- 3. Upon reviewing and confirming their details, associates can view top relief options based on the information provided
- 4. Associates may schedule a session with an experienced financial planning advisor, provided by Fiducius
- 5. Upon confirming their session date and time on Everyday Benefits, associates will receive an e-mail from Fiducius directly within 48 hours providing details on what to expect during their call with a financial planning advisor



Key Features:

- Offered through Fiducius
- Guidance from real financial experts
- Comprehensive analysis identifies best approach to restructure student loans
- Custom plan, credit counseling and financial coaching
- Loan Contribution with goal planning, payroll deduction and management dashboards

Student Loan Programs:

Loan Forgiveness

- Lowers monthly payments
- Applies to federal loans
- Relieves debt via Public Service Loan Forgiveness program

Loan Refinancing

- Lowers monthly payments
- Applies to federal & private
- Relieves debt via private refinancing
- Requires good credit to qualify

Loan Consolidation

- Lowers monthly payments
- Applies to federal & private
- Accepts borrowers in default
- Does not require good credit to qualify

Purchasing Power

An online catalog with over 45,000 new, brand name products that can be paid over 6-12 months through paycheck deduction.

How it works:

- Associates begin on Everyday Benefits at <u>everyday.aon.com/transformco</u>
- 2. Associates create their Purchasing Power account to access their spending limit, product catalog, and start shopping
- Orders will be shipped to associates upfront with automated payments starting after 1-2 payroll cycles for the amount shown during checkout

Important Eligibility Requirements

- Associates must be at least 18 years of age
- Associates must be an active full or part time associate, working 20 hours average on a weekly basis, for at least 24 months
- Associates must earn at least \$20,000 a year. Commission-based employees are not eligible
- Associates must have a bank account or credit card (to be used in case of non-payment via payroll deduction)
- Associates based in Puerto Rico are not eligible due to legal restrictions about paycheck deduction
- Please note that parcel items **only** (no freight) can be shipped to associates based in Guam and the U.S. Virgin Islands

Key Features:

- Alternative to loans, high-interest credit cards/store financing or rentto-own for non-cash consumers
- Access to over 45,000 brand-name products with no credit check or hidden fees
- Pay over 6-12 months conveniently through payroll deduction

Popular Categories:





Employee Discount Program "PerkSpot"*

Customized discounts and exclusive offers on thousands of brands and services.

How it works:

- Associates begin on Everyday Benefits at <u>everyday.aon.com/transformco</u>
- Associates create their PerkSpot account to access their exclusive offers and start shopping with no obligation to buy
- 3. After creating and logging into their PerkSpot account, associates may click on goods and services to make their experience personalized and immediately see a customized list of offers that interest them

^{*}Please note: The Employee Discount Program "PerkSpot" through Everyday Benefits is available to associates in addition to their Transformco Associate Discount



Key Features:

- Offered through PerkSpot
- One-stop-shop for all the best discounts, deals, and savings
- Custom branding tailored to your organization
- Easy integration and implementation
- Associates can search the map for local discounts and find deals from national partners
- Discounts and deals updated daily

Top Discounts Include:

Hotel Costco

Car Rental Samsung

Apple Purchase Program Six Flags

Ray-Ban Air Travel

Eligibility for Everyday Benefits



Salaried

Salaried associates are eligible on date of hire.



Full-time hourly

Full-time hourly associates are eligible after 90 days of employment.



Purchasing Power eligibility*

Associates are eligible for Purchasing Power after 2 years of service, provided that they work 20 average hours weekly.

Associates must also meet the below criteria for Purchasing Power:

- Be at least 18 years of age
- Be an active full-time or part-time associate (working average of 20 hours or more weekly) of Transformco for at least 24 months
- Must earn at least \$20,000 a year
- Commission-based associates and associates residing in Puerto Rico are not eligible for Purchasing Power

Please note: Associates must have a bank account or credit card (to be used in case of non-payment via payroll deduction).



Policy Effective Dates

Auto, Home & Renters

The policy effective date will be determined by the carrier once enrollment is completed.

Please note: Associates may begin their quote for Auto, Home & Renters on the Everyday Benefits portal but must call the carrier directly in order to bind their coverage and complete enrollment. Refer to slide 32 for details.

Pet Protection

MetLife Pet Protection plans are effective the first of the following month. The effective date will display as such throughout the enrollment experience.

Legal and Identity Theft

If the application is received between:

- The 1st and the 15th of the month, the policy will become effective on the first of the following month
- The 16th to the end of the month, the policy will become effective on the first of the second following month

Example: Applications received from June 1st – June 15th will have a July 1st effective date. Applications received between June 16th – June 30th will have an August 1st effective date.



Policy Effective Dates

Pet Discount Plan

If the application is received between:

- The 1st and the 15th of the month, the policy will become effective on the first of the following month
- The 16th to the end of the month, the policy will become effective on the first of the second following month

Example: Applications received from June 1st – June 15th will have a July 1st effective date.

Applications received between June 16th – June 30th will have an August 1st effective date.

Student Loan Assistance

Enrollment is not applicable for Student Loan Assistance on Everyday Benefits; interested associates will schedule a session with a financial planning adviser through Fiducius to explore their options.

Please note: Student Loan Assistance through Fiducius on Everyday Benefits is not payroll deducted.

Purchasing Power

Associates must meet the Purchasing Power eligibility requirements as outlined on slides 4 and 38 in order to participate in Purchasing Power; however, enrollment is not required for associates to access and use Purchasing Power.

Associates may access and make purchases on Purchasing Power upon logging into their Everyday Benefits account.

Employee Discount Program

Enrollment is not required for associates to access and take advantage of the Employee Discount Program "PerkSpot."*

Associates may access the Employee Discount Program "PerkSpot"* upon logging into their Everyday Benefits account.

Please note: The Employee Discount Program through PerkSpot on Everyday Benefits is not payroll deducted.

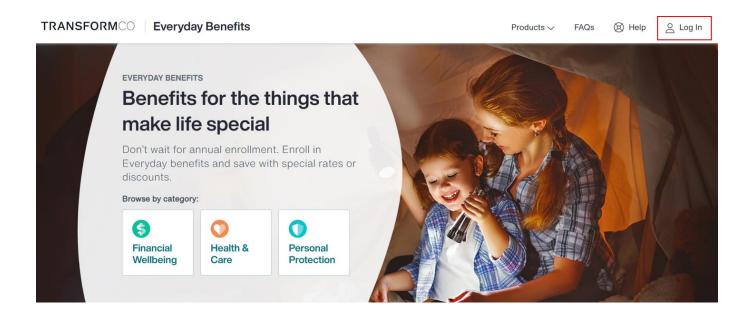
*The Employee Discount Program
"PerkSpot" through Everyday Benefits is
available to associates in addition to their
Transformco Associate Discount.



Before enrolling in benefits on Everyday Benefits, associates must first create an account on Everyday Benefits by completing the following steps:

Step 1

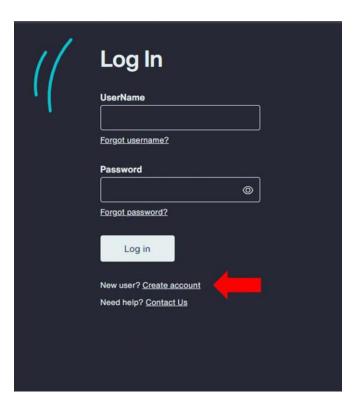
Go to Everyday Benefits at everyday.aon.com/transformco and click Log In in the top right corner.





Step 2

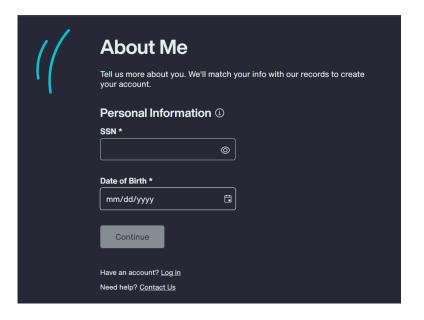
Associates click the <u>Create account</u> link next to **New User?** to enter the necessary information and create their account.





Step 3

Associates enter the registration credentials: Social Security Number and date of birth. Everyday Benefits uses this information to verify associates are part of Transformco and eligible to enroll in benefits.

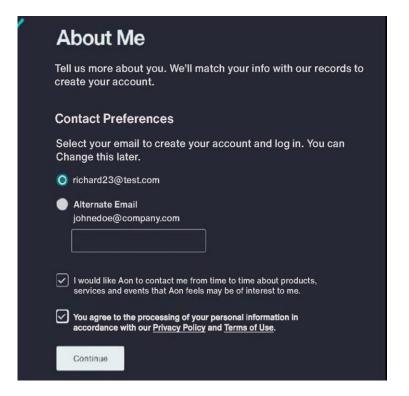




For all future visits to the Everyday Benefits site, associates will utilize the login credentials (username and password) created in **Step 4 – Step 6**.

Step 4

Associates select the e-mail address that will be used as their username when logging in to Everyday.



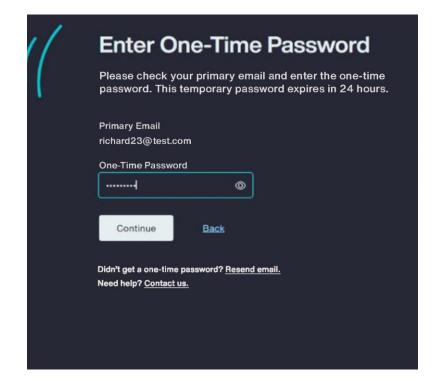


Step 5

After selecting or inputting their e-mail, associates will then receive a one-time password sent to the e-mail address provided.

Tip: It's recommended that associates check their spam folder if they do not see their one-time password in their inbox. If they are still unable to locate the one-time password in their inbox or spam folder, they may click the <u>Resend email</u> link next to **Didn't get a one-time password?** to have it re-sent. They may refer to the Everyday Benefits FAQs for additional information.

Associates enter the one-time password and click the Continue button. They will then be logged in to their Everyday Benefits account.





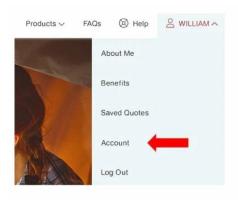
Step 6

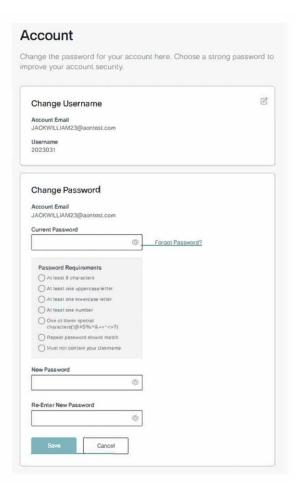
It's recommended that associates update their one-time password upon logging into their Everyday account for the first time.

To change their password, associates may click on their name, then Account underneath the drop-down menu.

They will first be prompted to enter their onetime password before creating and inputting their new password. Associates can then confirm their new password and save for future use.

Tip: If associates forget their Everyday Benefits username or password, they may request a username recovery e-mail or password reset request from the Everyday Benefits Login screen.







Q&A



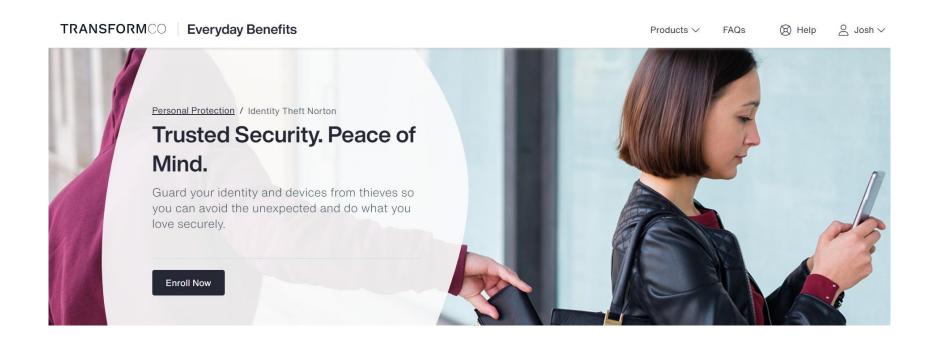
Identity Theft Protection



Identity Theft Protection

Once associates have created and are logged into their Everyday Benefits accounts, they can complete enrollments by clicking the enrollment buttons and following the onscreen prompts.

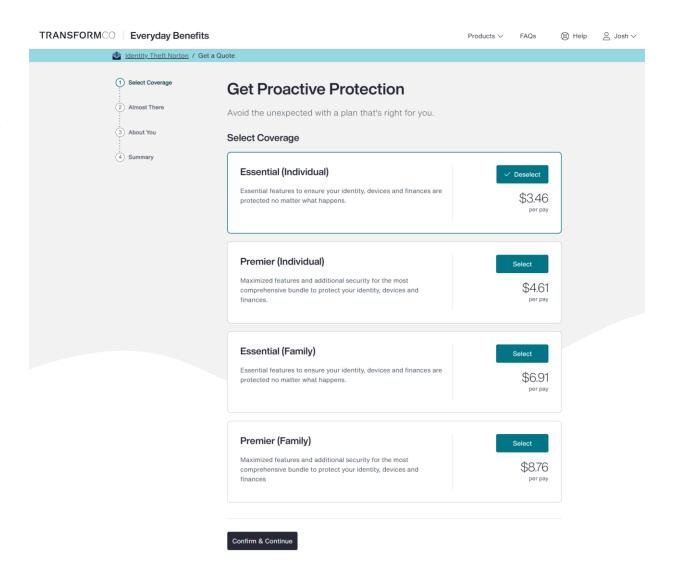
Click the "Enroll Now" button to begin enrollment.





Identity Theft Protection

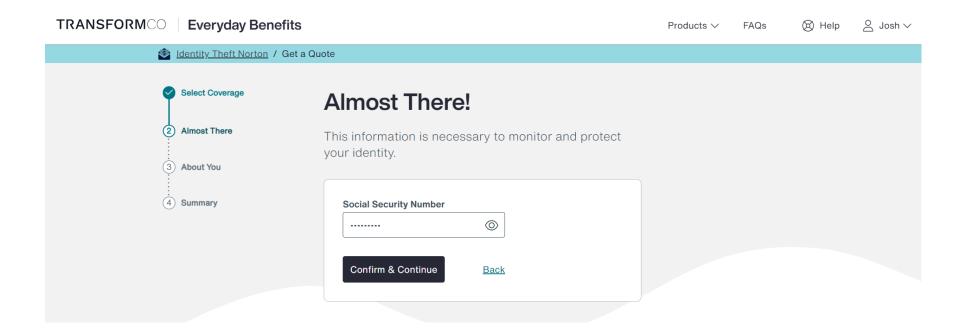
Associates may select coverage for an Individual or Family plan. The coverage premium amount per pay will display throughout enrollment.





Identity Theft Protection

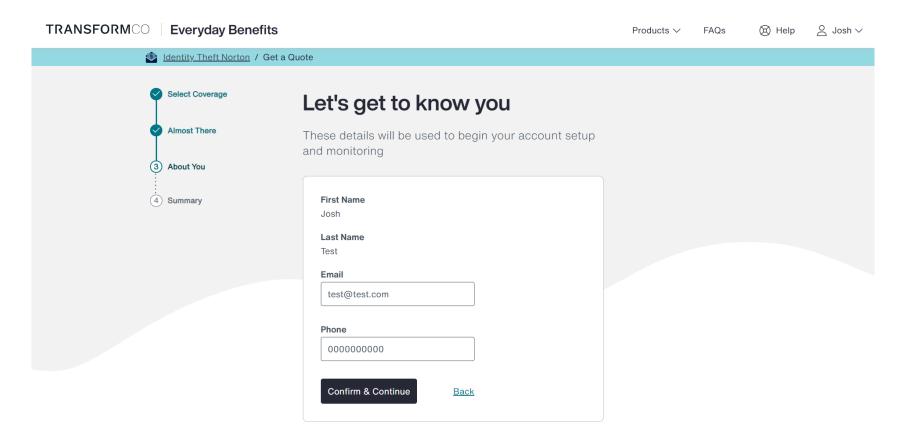
Associates enter necessary information, such as their Social Security Number, to continue their enrollment.





Identity Theft Protection

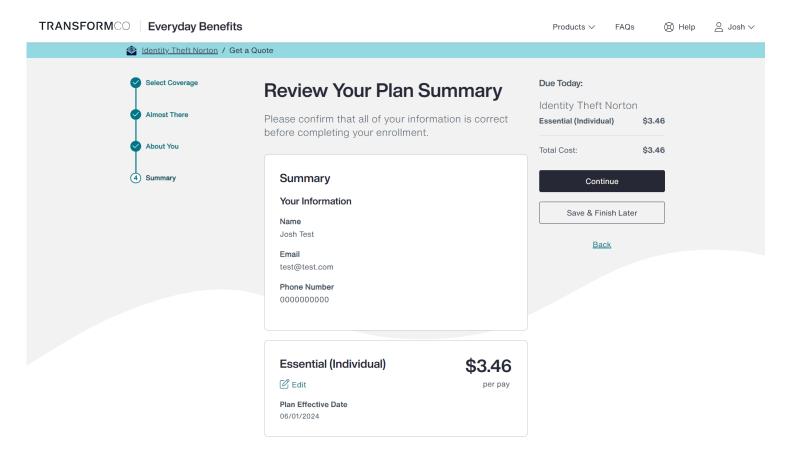
Associates provide their contact information, like email and phone number, to begin monitoring and account setup.





Identity Theft Protection

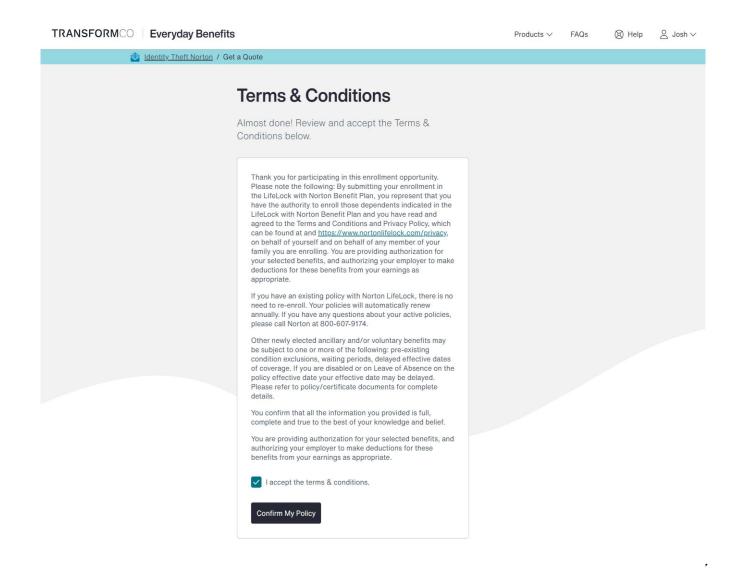
Associates review their plan summary and confirm all of the displayed information is correct. The coverage premium amount and plan effective date will be displayed for their review and reference.





Identity Theft Protection

Associates review and accept the Terms & Conditions before confirming their policy.



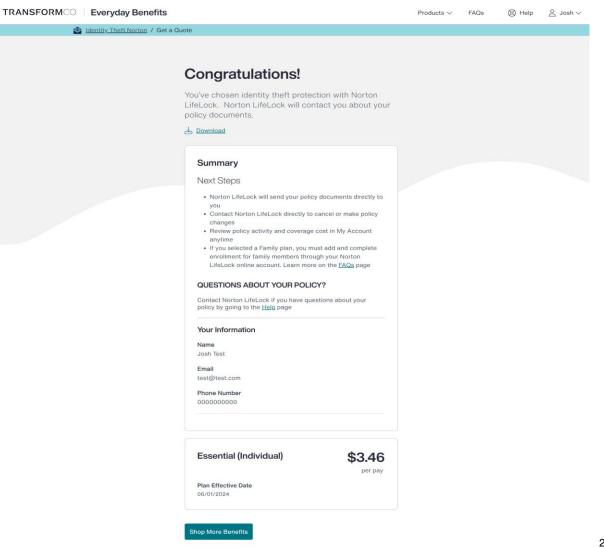


Identity Theft Protection

Upon completing enrollment, an onscreen confirmation will be displayed detailing any applicable next steps.

It is recommended that associates download this confirmation screen to obtain for their records.

Norton LifeLock will send a Welcome communication on or shortly before an associate's policy effective date.





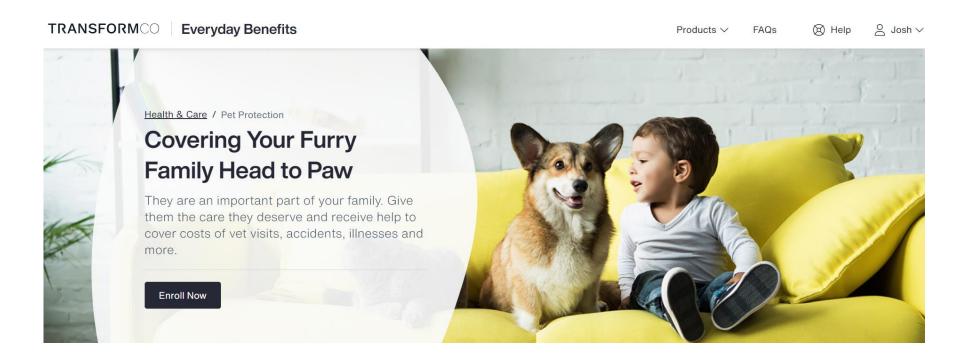
Pet Protection



Pet Protection

Once associates have created and are logged into their Everyday Benefits accounts, they can complete enrollments by clicking the buttons and following the onscreen prompts.

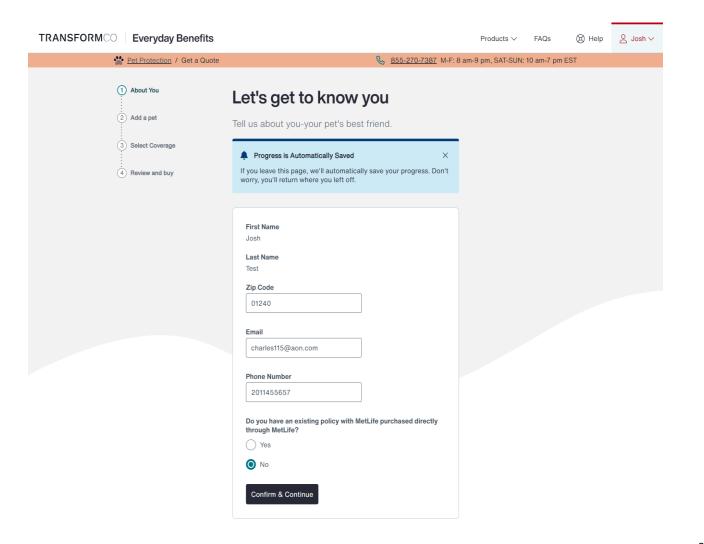
Click the "Enroll Now" button to begin enrollment.





Pet Protection

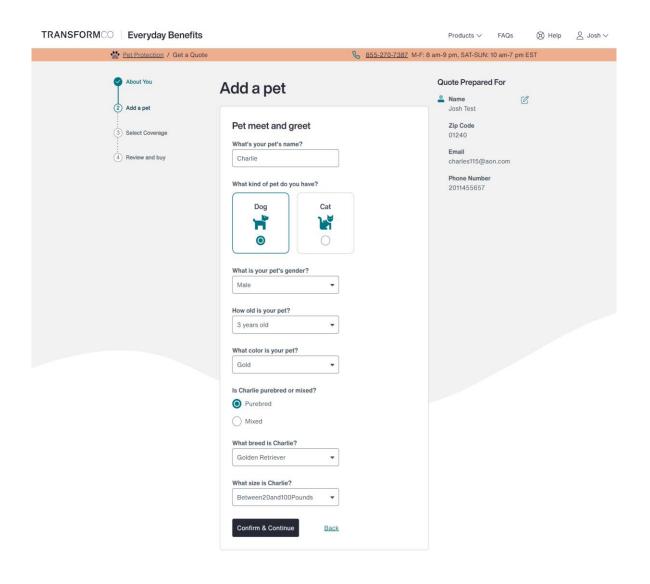
Associates provide necessary information, like contact information and zip code, to begin their enrollment.





Pet Protection

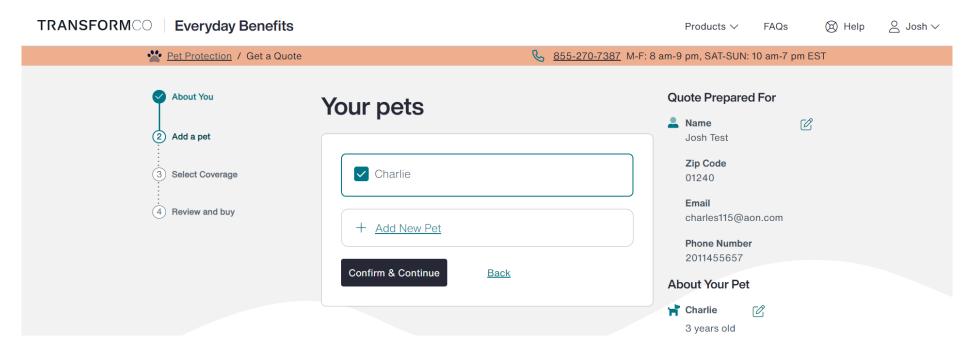
Associates provide information for each pet they would like to enroll, including gender, breed, age, health history and veterinarian details.





Pet Protection

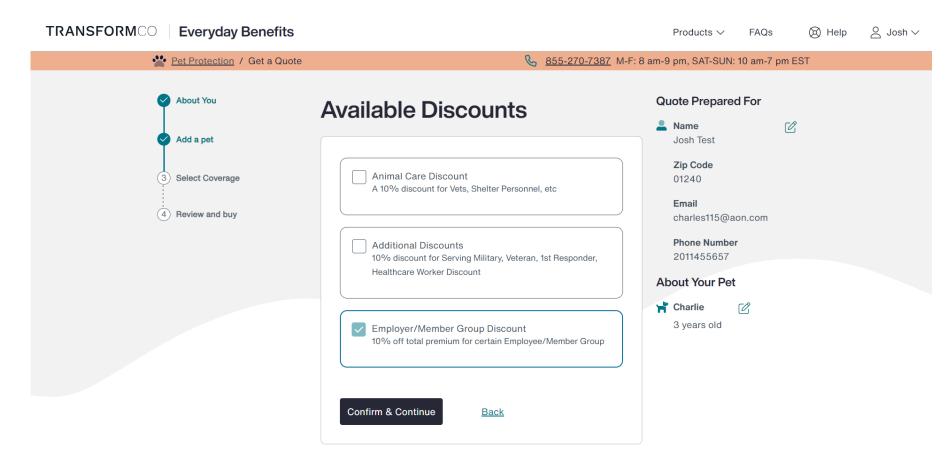
Associates may add multiple pets during enrollment if they'd like to include more than one pet under a policy with a Family plan.





Pet Protection

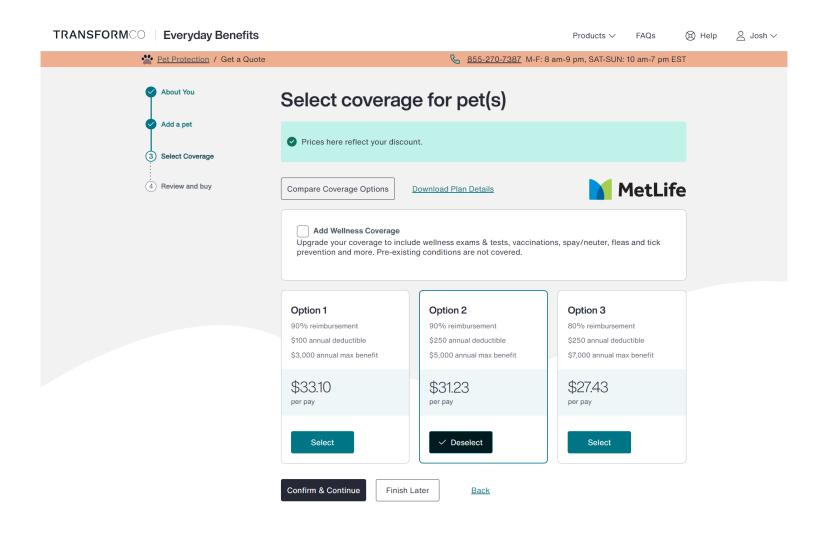
Associates review and confirm any available applicable discounts. The Employer Group Discount will automatically be available and reflect in the coverage options and premium amounts.





Pet Protection

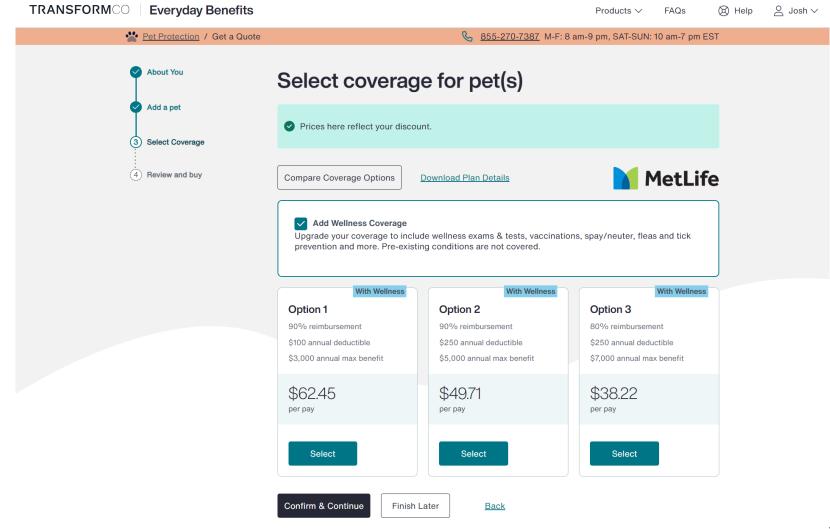
Compare and select coverage.





Pet Protection

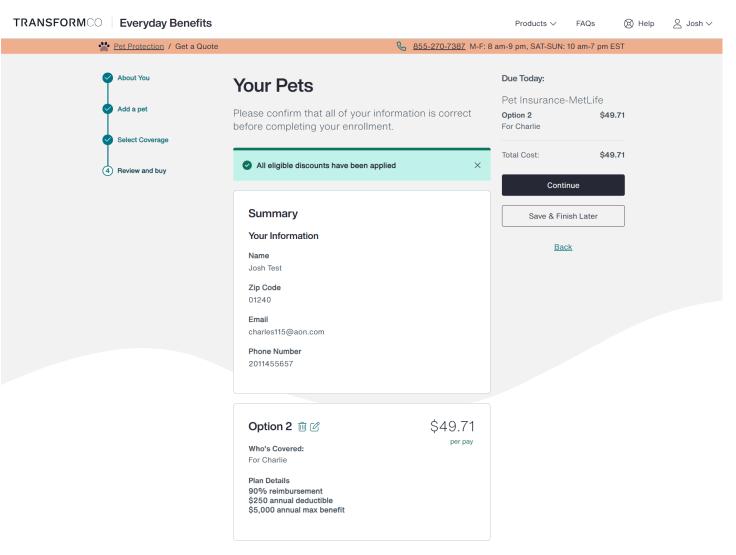
Associates may add wellness coverage to upgrade their coverage to include wellness exams and tests, vaccinations, and more.





Pet Protection

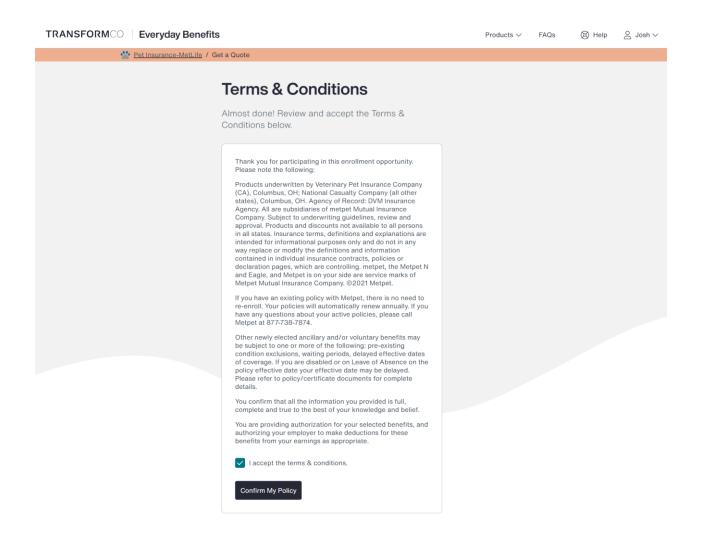
Associates review their plan summary and confirm all of the information is correct. The coverage premium amount and plan effective date will be displayed for their review and reference.





Pet Protection

Associates review and accept the Terms & Conditions before confirming their policy.



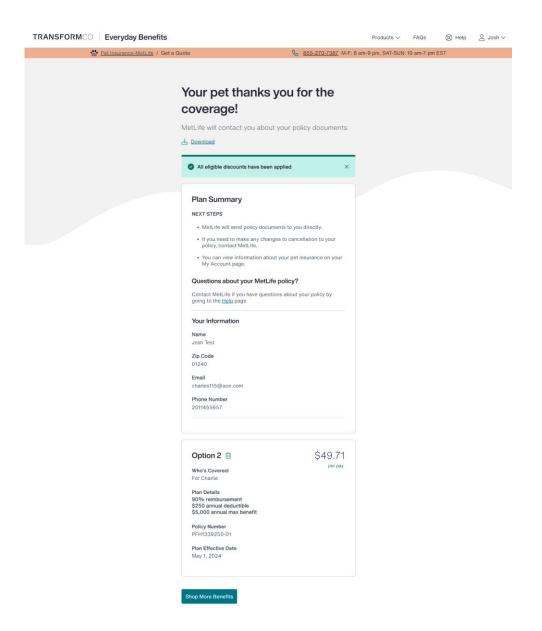


Pet Protection

Upon completing enrollment, an onscreen confirmation will be displayed detailing any applicable next steps.

It is recommended that associates download this confirmation screen to obtain for their records.

MetLife will send a Welcome communication within 24 hours of enrollment completion.





Resources and Support

Help and Contact Information:

everyday.aon.com/transformco/home/help

Contact information for all carriers available on the platform can be found on the Everyday Benefits Help page.

Payroll Deduction Support:

everyday.aon.com/transformco/home/help

Associates may contact Everyday Benefits Solutions for payroll deduction questions by calling **877-290-3938**, Monday – Friday from 8 a.m. - 5 p.m., EST.

FAQs:

everyday.aon.com/transformco/home/faqs

Associates can find common questions and answers related to their Everyday Benefits account, the benefits available to them on the platform, eligibility and effective dates, carrier-specific information, and more on the Everyday Benefits FAQs page.

Policy Questions or Changes:

everyday.aon.com/transformco/home/help

It's recommended for associates to contact their carrier(s) directly if they have questions about or need to make changes to their specific policy. Carrier contact information can be found on the Everyday Benefits Help page.

