

2025 Benefit Contacts

MEDICAL & PRESCRIPTION DRUG COVERAGE			
Please note that if you have coverage through any carrier except Blue Cross Blue Shield, your Prescription Drug coverage is included with Medical.			
LOCATION	CARRIER	CONTACT INFORMATION	WEBSITE(IF APPLICABLE)
Continental U.S.	Blue Cross Blue Shield	1-877-238-5942	www.bsbsil.com/transform
	Express Scripts	1-855-621-9208	www.express-scripts.com/rx
	Kaiser Permanente	1-877-580-6125	https://my.kp.org/transform
Hawaii	Kaiser	1-800-776-4672	www.hmsa.com
	BCBS HMO Hawaii	1-808-432-5955 (Oahu)	https://my.kp.org/transform
	HMSA	1-800-966-5955 (Neighbor Islands)	
Guam	NetCare	1-671-472-3610	www.netcarelifeandhealth.com
U.S. Virgin Islands	Blue Cross Blue Shield (Triple S)	1-787-774-6060	https://salud.grupotriples.com
Puerto Rico	Blue Cross Blue Shield (Triple S)	1-787-774-6060	https://salud.grupotriples.com
DENTAL COVERAGE			
LOCATION	CARRIER	CONTACT INFORMATION	WEBSITE(IF APPLICABLE)
Continental U.S. Including Alaska, Hawaii, U.S. Virgin Islands	MetLife	1-800-942-0854	www.metlife.com/mybenefits
Guam	Dental Guan (NetCare)	1-671-472-3610	www.netcarelifeandhealth.com
	MetLife	1-800-942-0854	www.metlife.com/mybenefits
Puerto Rico	Blue Cross Blue Shield (Triple S)	1-787-774-6060	https://salud.grupotriples.com
AVAILABLE AT ALL LOCATIONS			
BENEFIT	CARRIER	CONTACT INFORMATION	WEBSITE(IF APPLICABLE)
Vision	EyeMed	1-866-299-1358	www.eyemed.com
Health Savings Account (HSA)	Businesssolver	1-888-887-3277	Instructions on how to access your MyChoice accounts can be found by going to www.88sears.com and selecting Transformco Benefits Center
Flexible Spending Account (FSA)			
Dependent Care FSA (DCFSA)			
Commuter Benefits			
Life Insurance (Company Paid, Optional, AD&D)	MetLife	1-800-638-6420	lifeonlinecalculator.com
Group Whole Life with LTC	Allstate	1-800-521-3535	www.allstate.com/allstate-benefits
Short Term Disability	New York Life	1-800-828-6352	www.88sears.com
Long Term Disability			
Critical Illness	Cigna (2024)	1-800-754-3207	http://www.cigna.com/customer-forms
Accident Insurance			
Hospital Care			
Critical Illness	MetLife (2025)	1-800-438-6388	www.metlife.com/mybenefits
Accident Insurance			
Hospital Care			
Business Travel Accident Insurance	AIG	1-877-244-6871	policy #GTP 0009129594
Savings Plan U.S. & Puerto Rico	Alight	1-888-887-3277	www.88sears.com
	Transform	Request an Adoption Assistance Information Kit: 1-888-887-3277	www.88sears.com
Adoption Assistance			
Employee Discount	Transform	1-888-887-3277	www.88sears.com
Employee Assisstance Program (EAP)	Worklife Solutions Available 24 hours 7 days a week	1-800-424-4732	www.resourcesforliving.com User Name: Transform Passowrd: 8004244732